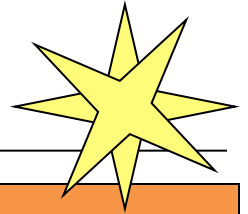


STAR technique



Competency: _____

Situation (10%)

Task (10%)

Action (60%)

Result (20%)